

## Terms and Conditions of the Student Project Pass

- These Terms and Conditions apply to students carrying out a purely observational study, using the on show animal collection in public areas of the zoo. The project must contribute towards an academic qualification equivalent to a master's degree, or below. These projects will not involve any zoo staff time, human participants or any manipulation to the animals' environment (e.g. environmental enrichment).
- 2. Student projects need to be registered and approved before the project begins by submitting an electronic and hard copy of the Student Project Pass Application Form to Chester Zoo's Discovery and Learning Division. The form needs to be signed by both the student and academic supervisor.
- 3. Incomplete Student Project Pass Application Forms will not be processed.
- 4. After a project has been approved, students will be issued with a Student Project Pass, which is valid for a maximum of 12 months. If the project extends past the 12 months, it is the student's responsibility to apply for another Pass. There are two options for payment: (i) one off payment of £40.00 per Student Project Pass; or (ii) Annual Membership, which gives access to the zoo for a full year and offers a number of additional benefits.
- 5. The approval and registration process may take up to a minimum of two weeks and students will receive confirmation via email with details of where to collect the Student Project Pass.
- 6. The Student Project Pass gives students access to public areas of Chester Zoo.
- 7. Students who are registered under this scheme will receive a Taxon Report, on request, which provides basic information about their study subjects e.g. sex and age. Students will not receive any further information about the animals or help with identification from zoo staff. Students must record any husbandry information required (e.g. times of feed, enrichment used, diet) during their observations.

- 8. Video cameras are not permitted to be used for research purposes at BSc and MSc level due to the potential for capturing images of staff and visitors, in line with Chester Zoo's ethics policy.
- 9. Chester Zoo staff have no academic supervisory duties for projects registered under this scheme and students are expected to develop their project in agreement with their academic supervisor.
- 10. Due to unforeseen circumstances animals might on occasion be off-show to the public, which may impact upon student projects. This is beyond the zoo's control, and we do not accept any responsibility. However, we will endeavour to inform students of any changes if we are aware it could impact on the project.
- 11. It is the student's and the academic supervisor's responsibility to ensure that appropriate Risk Assessments are in place for the data collection at Chester Zoo.
- 12. Students entering Chester Zoo are covered by the zoo's public liability insurance. Students are, under no circumstances, to have physical contact with animals or enter off-show areas (e.g. mess rooms and animal kitchens). Students must remain in public areas at all times.
- 13. While on Chester Zoo premises, students must follow the directions of zoo staff at all times. Fire regulations and a note about situations that require first aid are displayed in all major buildings within the zoo and students should make themselves familiar with the procedures before the start of their project.
- 14. Students are not required to submit a project report to Chester Zoo. However, on occasion the zoo may request a report.
- 15. Any reporting of data and information collected as part of the proposed project including concepts, discoveries and ideas should be in an acceptable format only (e.g. thesis, report or conference presentation).
- 16. All other forms of dissemination or discussion of the findings, including social media and online discussion forums, is unacceptable.
- 17. Chester Zoo reserves the right to withdraw a Student Project Pass without refund, e.g. in cases where the zoo is dissatisfied with a student's conduct, for health and safety reasons (e.g. Foot and Mouth) or non-compliance of these Terms and Conditions.